

How is Hampshire County Council performing?

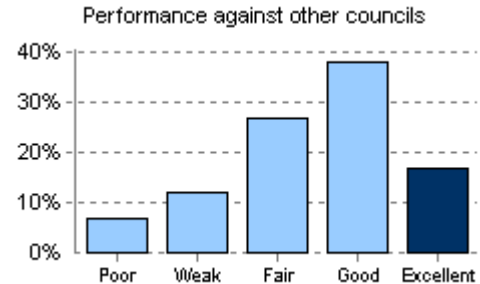
Overall Performance

excellent

Hampshire County Council has been measured as **excellent** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.

We reached this overall rating by looking at:

1. How **Hampshire County Council** is run; and
2. How **Hampshire County Council's** main services perform.



1. How is Hampshire County Council run and what progress has the council made in the last year?

Hampshire County Council continues to be an excellent council.

Hampshire County Council has made improvements in services over the last year.

Educational achievement for children at risk of social exclusion has improved and more children have stable family placements. The council is addressing increases in absence and exclusion of children in some targeted schools.

The council is working innovatively with local partners. Additional funding has been allocated to enable more elderly people to be discharged from hospital and to provide more intensive homecare. Prospects for further improvement are excellent. Investments are also being made to reduce traffic congestion and improve transport and road safety.

The council is refining how it sets and monitors priorities and needs to focus more on expected outcomes. It also needs to do more to meet the stretching targets it has set.

Based on current plans, the council is well placed to further improve the way it works and the services provided to local people.

In December 2002 **Hampshire County Council** received a measurement of 4 out of 4 for the way it is run.

2. How do Hampshire County Council's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Overall service performance **4** out of 4

