

# How is Hampshire County Council performing?

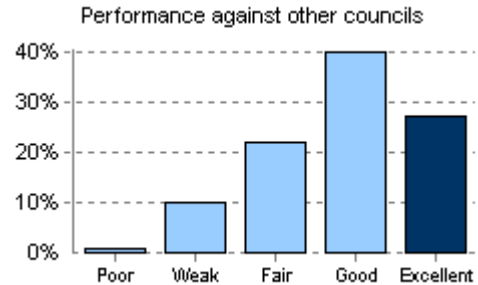
## Overall Performance

**excellent**

Hampshire County Council has been measured as **excellent** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.

We reached this overall rating by looking at:

1. How **Hampshire County Council** is run; and
2. How **Hampshire County Council's** main services perform.



### 1. How is Hampshire County Council run and what progress has the council made in the last year?

Hampshire County Council continues to be an excellent council.

It fully understands its contribution to the Community Strategy, identifying what it wants to achieve including challenging targets and ambitions.

Average educational achievement remains high and is improving within targeted schools in deprived areas. The council is addressing unauthorised absences and exclusions from schools although improvements are slower than expected. The council has clear priorities for children's services and provides strong support to achieve them. A new children's and adolescent mental health trust has been created and services for adults continue to improve. Across all social care services some people wait too long for initial assessment although there are promising prospects for further improvement.

Arrangements to monitor performance are clearer and the council works effectively to improve services in partnership with others. As a result more nursing care is available for elderly people, levels of waste are reducing and recycling levels are amongst the best in the country.

Based on Hampshire's current plans, the council is well placed to further improve the way it works and the services it provides.

In December 2002 **Hampshire County Council** received a measurement of 4 out of 4 for the way it is run.

### 2. How do Hampshire County Council's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Overall service performance **4** out of 4

