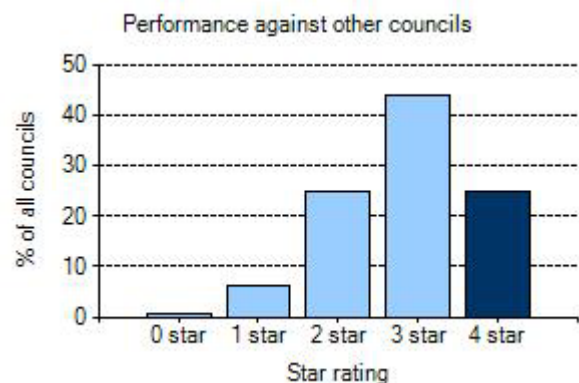
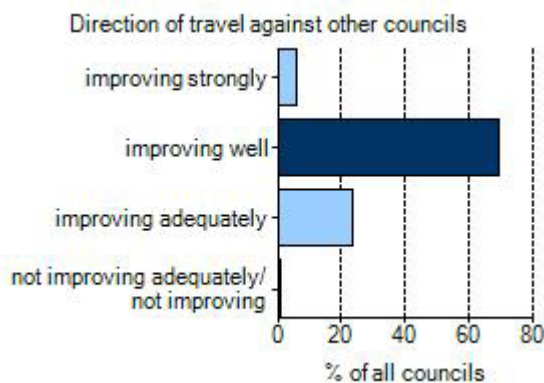


Hampshire County Council 2005 scorecard

Comprehensive Performance Assessment (CPA)

Overall performance for this council

This is a council that is **improving well** and demonstrating a **4 star** overall performance.



We reached this overall rating by looking at:

1. How Hampshire County Council's main services perform – service performance
2. How Hampshire County Council uses its resources – use of resources
3. How Hampshire County Council is run – council ability

What progress has Hampshire County Council made in the last year?

The Council achieves or strives for high performance and value for money in all of its services. It has a strong record of improvement in its priority areas and in improving services for residents. Educational achievement is strong and improving, and the Council is also improving key areas of social care for both adults and children where services consistently deliver above minimum requirements. The Council's performance in cultural areas is also strong; library facilities are improving and visitor numbers increasing. Transport improvements are less strong, and traffic congestion remains a key concern for residents in some parts of the County. Waste management is improving and 30 per cent of household waste is now recycled, although this needs to improve. The Council is improving access to services and has made significant contributions to wider priorities, including the appointment of accredited community safety officers to reduce low-level anti-social behaviour. The Council has effective plans for future improvement within its Corporate Strategy and is developing its ability to deliver these. The Council is well placed to continue to improve the way it works and what it achieves.

How Hampshire County Council's main services perform

We have reviewed the core service areas shown below. Each service is scored on a scale of 1 to 4, with 1 being the lowest and 4 being the highest.

Service	2005
Children and young people – The Council's performance in providing children's services. The joint assessment is made by the CSCI and Ofsted following a review of Council overall performance and key indicators.	3
Culture – The Council's contribution to culture services and outcomes as assessed by the Audit Commission. The assessment combines culture inspection reports with a range of performance indicators. For 2005 the overall score used for CPA will be the higher of the 2005 score or the score from the 2004 libraries and leisure block score.	4
Environment – The Council's performance, as assessed by the Audit Commission, in providing environmental services. The assessment is made by combining environment inspection reports with a range of performance indicators.	3
Social care (adults) – The Council's performance in providing adult social care services. The assessment is made by CSCI following a review of Council overall performance and key indicators.	3

How Hampshire County Council uses its resources

Hampshire County Council	2005
Use of resources	3

We have assessed how well the Council manages and uses its use of resources. This use of resources judgement is derived from five individual scores provided by the Council's appointed auditor, covering the following themes:

1. Financial reporting
2. Financial management
3. Financial standing
4. Internal control
5. Value for money

How Hampshire County Council is run

Corporate assessments carried out from 2005 onwards have changed. There is now a greater focus on leadership, partnership working, value for money and the achievement of local priorities. The scoring framework has also been revised and for this reason they are not directly comparable with corporate assessments in previous years. All councils will have the new-style corporate assessment by 2008, as part of a rolling programme of corporate assessments and joint area reviews. Until these have been completed the overall CPA category for a council that has a new-style corporate assessment will be based on either its new or the previous corporate assessment score, whichever is the higher.

Council ability

2005

Score used for 2005 is from the 2002 corporate assessment

4

In assessing how the Council is run, the Commission considers three questions:

1. What is the Council, together with its partners trying to achieve?
2. What is the capacity of the Council, including its work with partners, to deliver what it is trying to achieve?
3. What has been achieved?

Corporate assessment reports

To view the Council's corporate assessment report, please visit the Audit Commission website (www.audit-commission.gov.uk).

Until 2008, when all councils will have been assessed using the new-style corporate assessment, the CPA category will be based on either its new corporate assessment score or the previous one if that is higher.