

Find helpful information about the Council's services by visiting our website, Hantsweb at www.hants.gov.uk. You can increasingly use Hantsweb to access services online.

There's a wide range of information about county and local council services, plus news and events for the people of Hampshire. Here are some examples.



Rights of way

If you enjoy walking in the countryside, you can find out about Rights of Way across Hampshire and it's easy to report problems such as blocked footpaths or damaged gates online.



Library services

Join the library online, search for books, audio books, CDs, DVDs, computer games and sheet music. Reserve and renew items online. Consult a wide range of online reference sources such as encyclopedias, dictionaries and archives.



Roads and streets

Report faults on the roads (e.g potholes, highway flooding, street lighting, and traffic light faults) or make an enquiry online. For emergencies contact us on 0845 6035633*.



Registration services

Find out about Hampshire's registration services and details of local register offices. You can also order a copy of a birth, death, marriage or civil partnership certificate online.



Apply for a Hampshire job

Search and apply for a job with one of twelve local authorities across Hampshire and track your application online. You can also register for email 'job alerts' or tell us about your interest in working for us.



Events

Discover local events across Hampshire, such as arts, theatre, music, history, dance classes, hobbies for kids and adults, outdoor activities, sports and education.



Waste and recycling

Find the location and opening times of your nearest recycling centre. Apply for a permit to use a van or trailer and check out recycling and waste disposal information.

If you would still like to talk to someone, you can do so via our customer contact centre Hantsdirect. Open longer hours, with access to specialist staff, it is helping us to give our customers the fast response they want and to resolve more queries with just one call.

For general information call 0845 603 5638 or textphone 0845 603 5625*

* Calls to 0845 numbers will cost between 4p (local rate) and 6p (national rate) per min for BT customers.

Calls made using other service providers or mobiles may cost more.

Alternatively call 01329 225398 - standard and local call rates apply to this number.





Do it online www.hants.gov.uk

Once connected to the internet at home, with a friend, at a relative's house or at your local library, there are many services you can access online.

A great place to start is our website, **Hantsweb** (www.hants.gov.uk). It's your comprehensive gateway to information on Hampshire – for residents and visitors alike. There's information about:

- Jobs & Working
- Education & Learning
- Social Care & Health
- Environment & Planning
- Waste & Recycling
- Roads & Transport
- Arts, Libraries & Heritage
- Leisure & Tourism
- Business and Economy
- Consumer Advice & Protection
- Community & Your Area
- Your Council



Do it online

We have a useful webpage called 'Do it online' that contains information and links to many services that you can arrange over the internet, see www.hants.gov.uk/online

Some of the things you will find there include:

Apply for...

- a job in Hampshire
- a school place
- a library card
- a recycling centre permit
- free community webspace
- grant funding.

You Can...

- join the library, reserve or renew a book, CD/DVD
- report a highway problem
- contact your councillor
- buy road safety equipment
- research family history
- request a copy of a birth, marriage, civil partnership or death certificate.

Find your nearest...

- library
- school
- recycling centre
- events
- councillor
- register office.

Use **myHantsweb** to see your personal view of Hampshire, including a map of local services, links and events all in one place.



Hampshire
County Council