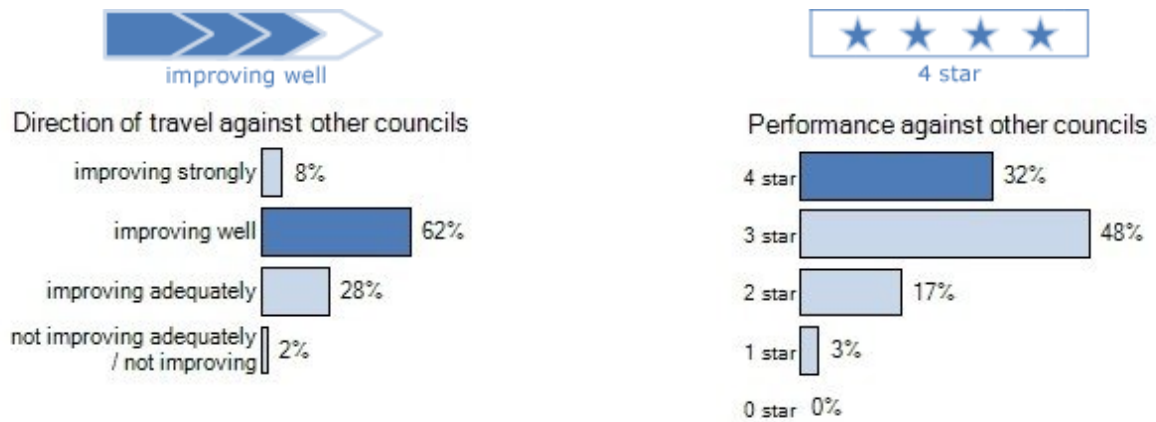


Hampshire County Council

Comprehensive Performance Assessment (CPA) scorecard 2006

Overall performance for this Council

This is a Council that is improving well and demonstrating a 4 star overall performance.



We reached this overall rating by looking at:

- What progress Hampshire County Council has made in the last year – direction of travel
- How Hampshire County Council manages its finances and provides value for money – use of resources
- How Hampshire County Council's main services perform – service performance
- How Hampshire County Council is run – corporate assessment

Service assessments, use of resources and corporate assessments are scored on the Local Services Inspectorate Forum scale:

- 1 = Inadequate performance – below minimum requirements
- 2 = Adequate performance – only at minimum requirements
- 3 = Performing well – consistently above minimum requirements
- 4 = Performing strongly – well above minimum requirements

Direction of travel

The progress Hampshire County Council has made in the last year

Direction of travel	2005	2006
This assessment indicates the progress being made, or otherwise, to achieve improvement.	improving well	improving well

The following summary has been provided to support this direction of travel assessment:

The Council has improved in the majority of its priority areas relative to other councils, including services already assessed as good. Performance in waste management, recycling and planning is good and improving. The Council has improved its social care for adults and children. Despite increased costs involved in residential and nursing care, the Council has increased its nursing care places and helped more people live independently at home. Education of children reflects a strong foundation in core subjects and achievement of most pupils continues to improve. Increasing numbers of people are using libraries and museums. The Council uses accredited community support officers effectively and anti-social behaviour and vandalism has reduced. The Council is working with partners on vehicle crime and robbery which are not reducing as quickly as in some other areas. The number of road casualties has fallen and the Council is addressing key public concerns of traffic congestion and low public satisfaction with bus services. The Council has effective plans, clear priorities and good capacity to deliver further improvement.

Use of resources

How Hampshire County Council manages its finances and provides value for money

Use of resources	2005	2006
We have assessed how well the Council manages its finances and provides value for money.	3	3

This use of resources judgement is drawn from five individual judgements provided by the Council's appointed auditor:

Auditor judgements	2006
Financial reporting	3
Financial management	2
Financial standing	3
Internal control	2
Value for money	3

Service performance

How Hampshire County Council's main services perform

Service area	2005	2006
Children and young people - The Council's performance in providing children's services, such as children's education and social care. The joint assessment is made by the Commission for Social Care Inspection) and Ofsted following a review of the Council's overall performance and key indicators.	3	3
Culture - The Council's performance in services, such as libraries and leisure, as assessed by the Audit Commission.	4	3
Environment - The Council's performance in services, such as transport, planning and waste, as assessed by the Audit Commission.	3	3
Social care (adults) - The Council's performance in adult social care services. The assessment is made by the Commission for Social Care Inspection following a review of the Council's overall performance and key indicators.	3	3

Corporate assessment

How Hampshire County Council is run

Corporate assessment	2006
In assessing how the Council is run, the Commission considers what the Council, together with its partners, is trying to achieve; what the capacity of the Council, including its work with partners, is to deliver what it is trying to achieve; and what has been achieved?	4

Score used is from the 2002 corporate assessment.

The way we carried out corporate assessments changed from 2005 onwards. Until 2008, when all councils will have been assessed using the new-style corporate assessment, the CPA category will be based on either its new corporate assessment score or the previous one if that is higher.

Please visit the Audit Commission website (www.audit-commission.gov.uk) for the full version of this scorecard.