

Hampshire County Council

Culture service assessment

How Hampshire County Council delivers its culture services

The service assessment is scored on the following scale:

- 1 = Inadequate performance – below minimum requirements
- 2 = Adequate performance – only at minimum requirements
- 3 = Performing well – consistently above minimum requirements
- 4 = Performing strongly – well above minimum requirements

Service assessment	2005	2006	2007
The Council's performance in services, such as libraries and leisure, as assessed by the Audit Commission.	4	3	4

The service assessment is constructed from two elements:

- performance information
- inspection reports

Service assessment elements	weighting	2007
Culture performance information	100%	4
Culture inspection reports	—	—

Key: — = not applicable or no applicable inspections

Culture performance information

Performance on specified performance indicators (PIs) is assessed as above, between or below two levels (thresholds) to make three performance groupings:

- above the upper threshold = comparatively high performance
- between the thresholds
- below the lower threshold = comparatively low performance

The number of PIs in each performance grouping determines the score for the performance information element. For detailed information view the service assessment framework technical guide for CPA 2006 on the Audit Commission website (www.audit-commission.gov.uk).

Performance indicators

Hampshire County Council scored 4 (out of 4) in the performance information element in the 2007 culture service assessment.

PI	Description	Performance
C6	Resident satisfaction libraries	above the upper threshold
C11	Public library service standards on stock – PLSS 5, 9 & 10	
C13	Cost per visit (libraries)	
C14a	Public library service standards on satisfaction – assessment of users 16 and over of their library service	
C15	Museums accreditation – where applicable (this applies to museums that fall under the definition for BVPI 170)	
C16	Percentage of 5 to 16 year olds in school sports partnerships engaged in two hours a week minimum on high quality PE and school sport within and beyond the curriculum (School sport and club links survey)	
C1	Percentage of total length of footpaths and other rights of way easy to use by members of the public	between the thresholds
C2	Public library service standards on access – PLSS 1, 2 & 6	
C3	Public library service standards on ICT provision – PLSS 3 & 4	
C4	Active borrowers as a percentage of population	

Culture inspection reports

Inspections were included in this assessment where they covered a substantial area of the culture function and were published between 1 January 2005 and 31 December 2007.

The score is drawn from the current service score (poor to excellent) converted to a score of 1 to 4. The prospects for improvement score is not used in this assessment.

Inspection reports

No applicable inspections.

Please visit the Audit Commission website (www.audit-commission.gov.uk) for the full version of this scorecard.