

# Hampshire County Council

## Comprehensive Performance Assessment (CPA) scorecard 2008

### Overall performance for this Council

This is a council that is **improving strongly** and demonstrating a **4 star** overall performance.



We reached this overall rating by looking at:

- What progress Hampshire County Council has made in the last year – direction of travel
- How Hampshire County Council manages its finances and provides value for money – use of resources
- How Hampshire County Council's main services perform – service performance
- How Hampshire County Council is run – corporate assessment

Service assessments, use of resources and corporate assessments are scored on the Local Services Inspectorate Forum scale:

- 1 = Inadequate performance – below minimum requirements
- 2 = Adequate performance – only at minimum requirements
- 3 = Performing well – consistently above minimum requirements
- 4 = Performing strongly – well above minimum requirements

## Direction of travel

### The progress Hampshire County Council has made in the last year

Direction of travel	2005	2006	2007	2008
This assessment indicates the progress being made, or otherwise, to achieve improvement.	improving well	improving well	improving well	<b>improving strongly</b>

The following summary has been provided to support the 2008 direction of travel assessment:

Hampshire County Council is improving strongly. It has made strong progress in all its priority areas and in areas identified as in need of improvement. The Council is a top performer in reducing the amount of waste going to land fill and is effective in improving the environment and public access to the countryside. Adult social services have improved strongly through a clear focus on modernisation, personalised services and in supporting more vulnerable people to live at home. Children's services and educational achievement are good and improving, and children's centres and fostering arrangements are developing well. New Discovery Centres and the Council's customer contact centre are providing high quality services for extended hours. Council funded accredited community support officers are reducing anti-social behaviour and local people's fear of crime. A county wide partnership approach to tackle community safety and crime reduction is developing well. The number of people injured on the road has reduced. The Council uses its resources very effectively; it has strong leadership and management, clear priorities, robust plans and good capacity to deliver further improvement.

## Use of resources

### How Hampshire County Council manages its finances and provides value for money

Use of resources	2005	2006	2007	2008
We have assessed how well the Council manages its finances and provides value for money.	3	3	3	<b>4</b>

This use of resources judgement is drawn from five individual judgements provided by the Council's appointed auditor:

Auditor judgements	2008
Financial reporting	<b>3</b>
Financial management	<b>4</b>
Financial standing	<b>4</b>
Internal control	<b>3</b>
Value for money	<b>4</b>

## Service performance

### How Hampshire County Council's main services perform

Service area	2005	2006	2007	2008
<b>Children and young people</b> - The Council's performance in providing children's services, such as children's education and social care. The joint assessment is made by the Commission for Social Care Inspection and Ofsted following a review of the Council's overall performance and key indicators.	3	3	3	<b>3</b>
<b>Culture</b> - The Council's performance in services, such as libraries and leisure, as assessed by the Audit Commission.	4	3	4	<b>4</b>
<b>Environment</b> - The Council's performance in services, such as transport, planning and waste, as assessed by the Audit Commission.	3	3	4	<b>4</b>
<b>Social care (adults)</b> - The Council's performance in adult social care services. The assessment is made by the Commission for Social Care Inspection following a review of the Council's overall performance and key indicators.	3	3	3	<b>3</b>

## Corporate assessment

### How Hampshire County Council is run

Corporate assessment	2005-2008
In assessing how the Council is run, the Commission considers what the Council, together with its partners, is trying to achieve; what the capacity of the Council, including its work with partners, is to deliver what it is trying to achieve; and what has been achieved?  Under CPA - The Harder Test, corporate assessments were undertaken once for each single tier and county council between 2005 and 2008.	4

Percentage figures may not total 100 per cent due to rounding.

Please visit the Audit Commission website ([www.audit-commission.gov.uk](http://www.audit-commission.gov.uk)) for the full version of this scorecard.