



This leaflet is also available on
tape or CD, in Braille, large print
or in another language.

Please phone us on

0845 603 5630

Or email

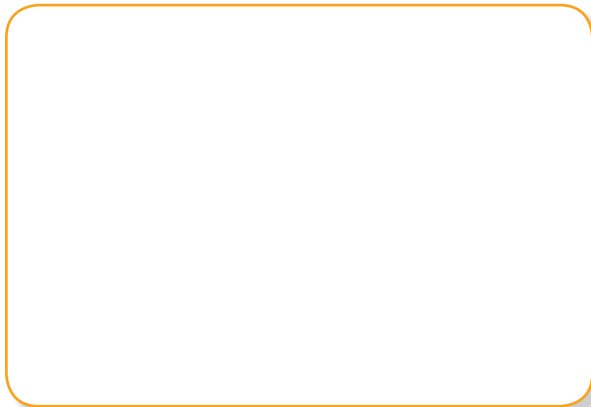
adult.services@hants.gov.uk

How do I access the Service?

You can make a referral by calling us on:

 0845 603 5630

For health needs, a referral can be sent to
the team base, at the following address:



Tell us what you think

We welcome your views, compliments and
complaints.

Phone 0845 603 5630 and tell us or ask for a
leaflet about other ways you can let us know.

Patient Advice and Liaison Service (PALS)

PALS can also provide you with
information or help you sort out any
problems with health access quickly.
You can contact PALS on

023 8061 2235

or at PALS@hantspt.nhs.uk



Integrated
Learning Disability
Service

After a referral has been received, it will be
allocated to a professional, who will arrange
to carry out an assessment of need and
eligibility.

What is an Integrated Learning Disability Service?

In your area, Hampshire County Council Adult Services Department have joined with Hampshire Partnership NHS Foundation Trust to deliver a single service for people with Learning Disabilities.

We will continue to provide the same care management and health services which will be easier to access and more efficient.



Who are we?

We are a team of Health & Social Care professionals and support workers who help adults with a Learning Disability.

What do we do?

- Assessment
- Arranging appropriate support plans
- Carer Assessment
- Respite arrangements
- Specialist health professionals work alongside agencies to meet a range of health needs by
 - liaison with mainstream agencies
 - direct intervention
 - teaching and providing information to social carers

Who can contact us?

Anyone can refer to the Team for our services; a carer, the person themselves, a doctor, a day service, a professional, another involved agency, and anyone who suspects abuse of a vulnerable person.

These health needs could include:

- behavioural difficulties
- mental ill health
- communication problems
- health promotion & education
- profound and multiple learning disability
- autism
- epilepsy
- Safeguarding Adults procedures (Adult Protection).

Care Management is changing to **Self Directed Support** over the next 18 months. More details are available at www.hants.gov.uk/adult-services/aboutas/sds

Who can receive our services?

People over 18 years old with a Learning Disability.

For Adult Services...

- Everyone is entitled to an assessment of their needs.
- Adult Services Department use an 'Eligibility Criteria' scale to assess an individual's care needs. This is from government guidance called 'Fair Access to Care'.¹
- If your needs are identified as being 'critical' or 'substantial' then you will qualify for help. If you are not eligible then we will give you advice and information on where to get help.
- Every vulnerable person who is subject to any form of abuse.

For Specialist Health Services...

A person must have an IQ of under 70 and:

- Need significant assistance to provide for their own survival;
- Have a recognised learning disability from childhood.

¹ See www.dh.gov.uk and www.hants.gov.uk/disability