



Waste acceptance

Infectious or offensive waste will not be accepted. HWRCs are for householders only. Trade (business, commercial or industrial) waste is not permitted. Anyone who has received payment for carrying waste, or produces waste from their work cannot take this waste to an HWRC.

For more information, see the leaflet on HWRC trade waste controls.

Using a van or pick-up?

If you are a householder disposing of household waste at HWRCs in a van or pick-up, you will need to read the leaflet on trade waste controls as it contains important information on accessing sites.

Temporary closures

Some smaller sites have limited space, so they need to close temporarily for health and safety reasons whilst lorries exchange full containers for empty ones. This usually takes no more than about 20 minutes. Site staff may also temporarily close individual containers so that the contents can be packed down.

Sales area

In order to reduce the amount of waste going to landfill in Hampshire, site staff encourage reuse by selling on any suitable objects. Certain items cannot be sold for reuse, including children's car seats and bicycle helmets. Electrical items are sold for spares only. Unless marked otherwise, items in the sales area cost up to £5.

Pro-Grow

All green waste collected in Hampshire is taken to one of three composting sites and turned into Pro-Grow – a high quality soil conditioner. Pro-Grow can be bought at every HWRC, or for home delivery of bulk orders please call **0845 678 99 55**.

Health and safety

- If you need any guidance or assistance, please ask the site staff.
- Children and animals must stay in the vehicle at all times.
- Please be aware of vehicle movements and/or people moving large bulky items.
- Sensible clothing and footwear should be worn at all times on site.

Accessibility

All sites are accessible for disabled persons, and most have a parking space set aside. If you require any assistance for any reason while on site, please ask a member of site staff who will be glad to help.



Contact us

For more information about any of the HWRCs, please call **0845 603 5634*** or visit: www.hants.gov.uk/recycling.

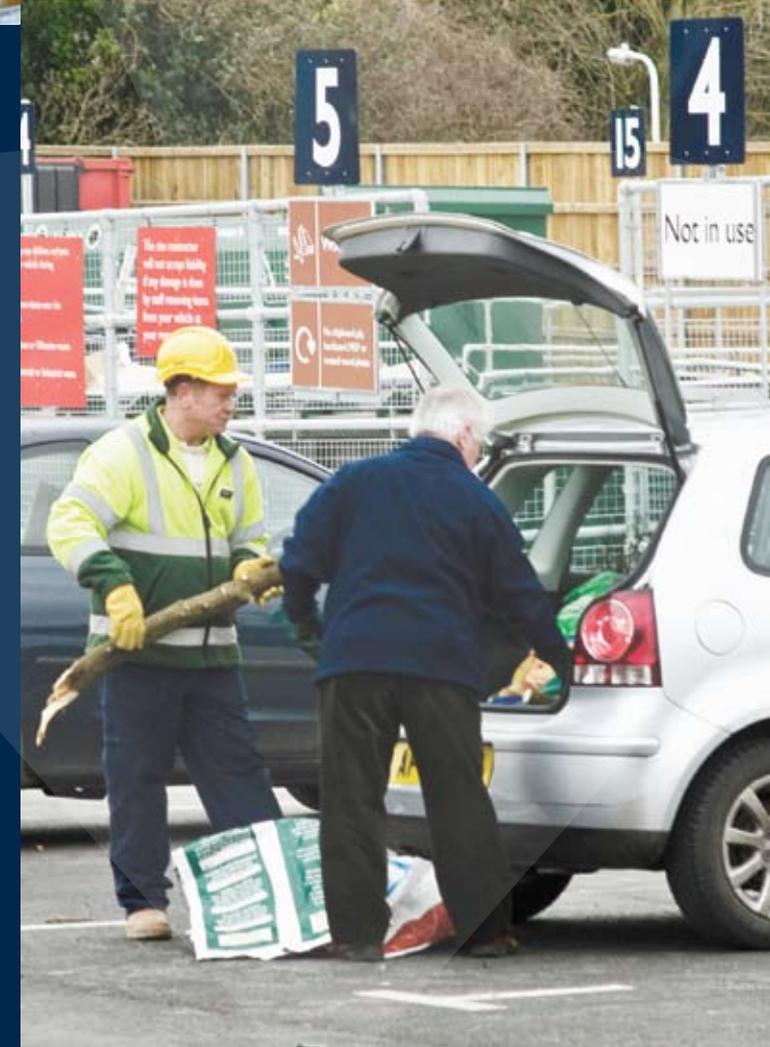
** Calls will cost up to 4p per minute for BT customers. Calls made using other service providers or mobiles may cost more. Alternatively call 01329 225398 – standard and local call rates apply to this number.*

Other leaflets available from any HWRC

- Improved trade waste controls at HWRCs
- Alternative disposal routes for trade and household waste
- Disposing of waste electrical and electronic equipment (WEEE)
- Acceptance of hazardous household waste
- Acceptance of soil, rubble and DIY waste at HWRCs

The information in these leaflets can also be viewed online at: www.hants.gov.uk/recycling.

This leaflet is available in large print, Braille, or in other languages if required. Please call **0800 028 0888** for details.





What you can recycle

To ensure that as much as possible is recycled, different areas and containers are provided for each material type. Please segregate your waste and recyclables before arriving. Materials commonly accepted at HWRCs include:

	furniture		wood & timber
	garden waste		household & garden chemicals *
	scrap metal		mixed textiles & clothes
	mixed paper & card		car batteries
	glass		paint **
	soil, rubble & DIY waste **		electrical

* Accepted at 11 specially licensed sites only.

** Restrictions apply.

Details of reuse schemes for household items, and information on disposing of large amounts of waste, are available in the leaflet on alternative disposal routes.

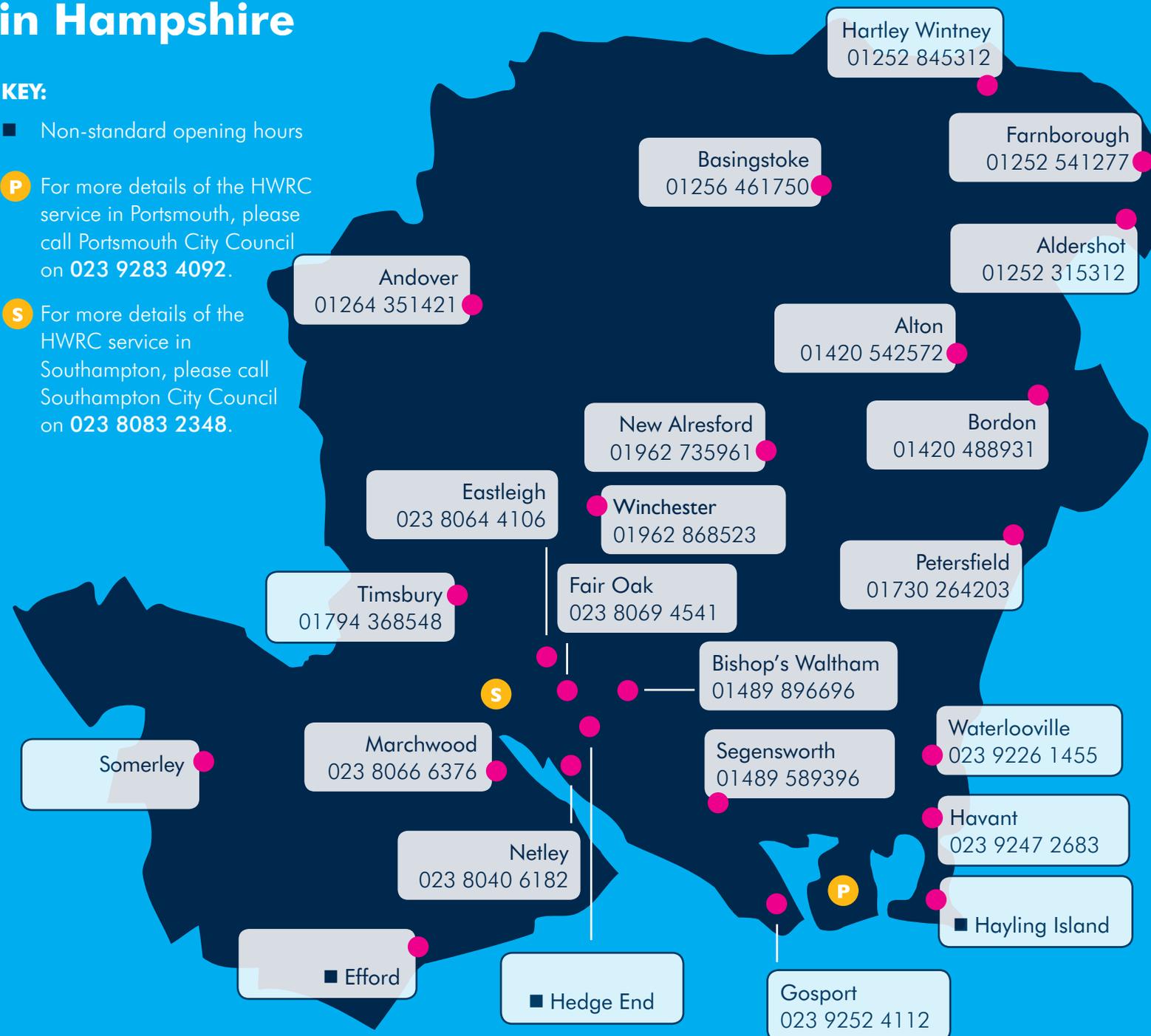
Household Waste Recycling Centres in Hampshire

KEY:

■ Non-standard opening hours

P For more details of the HWRC service in Portsmouth, please call Portsmouth City Council on **023 9283 4092**.

S For more details of the HWRC service in Southampton, please call Southampton City Council on **023 8083 2348**.



Opening times

Most sites have the following standard opening times:

8am-7pm between 1 April and 30 September

8am-4pm between 1 October and 28 February

8am-5pm between 1 March and 31 March

As indicated, a small number of sites operate different opening hours – please contact these sites in advance to check.

Sites are open seven days a week all year round, except 25 and 26 December and 1 January when they are closed.



Busy periods

HWRCs tend to be busier at weekends, particularly during the summer. To avoid long queues, particularly at smaller sites, it may be advisable to visit during the week or make use of the longer opening hours during the summer months where possible.